

Kreative Kennels Sales Guarantee and Warranty

Client Name:	
Dog Name:	

- 1.) To the best of our knowledge and belief at the time of sale, the health and temperament of this dog is excellent. The required vaccinations and dewormings are as indicated on the health record. We advise the Buyer however, to have the dog examined by a licensed veterinarian of Buyers choice within 10 days after receipt of the dog. We recommend you take a stool sample with you. The Buyer shall not have said dog vaccinated within 7 days of arrival unless otherwise indicated on the shot record. This is to protect the dog's immune system from additional stress during the transition. If the veterinarian finds the dog to be in poor health, the Buyer must immediately contact Kreative Kennels to discuss specific illness protocol. Failure to see a veterinarian within 72 hours will void all guarantees. No further guarantee is made.
- 2.) 5 year 100% "Bumper to Bumper" guarantee for all proveable genetic defects not including hips/elbows. Buyer must submit veterinary proof of genetic disease or disorder such as, lab reports and/or x-rays. Please see hip and elbow guarantee in paragraph 3. This is a replacement guarantee only, for a puppy/dog of equal value at time of purchase, unless other arrangements are mutually agreed upon.
- 3.) The Buyer agrees to maintain preventative care of the puppy/dog in regards to hip/elbow dysplasia, such as proper nutrition, proper exercise, and preventing stress injuries. We guarantee our puppies to pass OFA certification and as such the buyer must have the dog x-rayed between 24 and 28 months of age. Failure to do so voids the warranty. If the dog receives a moderate or severe dysplasia rating the dog should be returned to us at the expense of the buyer. We will replace the dog (due to crippling hip/elbow dysplasia) as soon as possible with a replacement of equal value at the time of purchase. We reserve the right to request that the x-ray be sent first for review by a board certified veterinary radiologist or OFFA. Should the buyer prefer to retain said dog, it must be sterilized and a copy of the certificate must be sent to Kreative kennels.. After which, the buyer may purchase a puppy at a 50% discount, unless other arrangements are mutually agreed upon.
- 4.) Police dogs are guaranteed for 60 days. Any returns for failure to work must be within the allotted 60 days. Once the 60 days expires or the dog passes health exam and certification no further guarantee is made.

- 5.) Delivery accommodations shall be air freight or licensed ground transport prepaid. Buyer is solely responsible for cost of transportation charges in addition to purchase price of dog **except** where indicated that the price includes transport to Buyer's locale.
- 6.) Buyer agrees to allow Seller the right of first refusal should Buyer decide to sell, relinquish or transfer puppy/dog. This sales guarantee applies to the original puppy/dog only and is non-transferable to a second party.
- 7.) All sales are final and deposits are non-refundable. Deposits on animals are valid for 30 days or until puppy is 10 weeks of age, failure to maintain proper contact and/or remit timely lease payments will result in forfeiture of said deposit. Deposit can be placed on a different puppy/dog after forfeiture when mutual agreements are made. In the event the client needs to surrender back the puppy / dog for any reason outside of health as illustrated in this guarantee, Kreative kennels makes no guarantee for refund. Each case will be evaluated individually to account for necessary training, veterinary care and potential resale value.

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- 8.) Testicles are guaranteed to descend. If, for some reason, the dog's testicles do not descend by 12 months of age Kreative Kennels will replace the dog with a puppy of equal value at the time of purchase. Should the buyer prefer to retain said dog, it must be sterilized and a copy of the certificate must be sent to Kreative kennels.. After which, the buyer may purchase a puppy at a 50% discount, unless other arrangements are mutually agreed upon.
- 9.) Sterilizing your dog: In order to maintain a valid health guarantee Buyer agrees to NOT spay or neuter said dog until 12 months of age minimum. There are no added health benefits to early sterilization and it can lead to overall smaller stature and extended immaturity. Sterilizing said dog previous to 12 months of age will render this guarantee void.

Please note: AKC registration may take up to 9 months to deliver. Foreign registration may take up to 12 months.

I have read the above conditions of sale. I understand and I agree to all conditions of sale as indicated by my signature below.

The entire agreement between the parties is contained here-in. In the event of a dispute, California will have jurisdiction over the matter.

Please read and sign/date:	
	Effective as of 6/1/09 updated 2/2022